ADDENDUM TO OPERATING INSTRUCTIONS



FLOWgate[™]



Described product

Product name: FLOWSIC600

Manufacturer

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Original document

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2

Contents

1	Abo	ut this d	locument	5		
	1.1	Functio	n of this document	5		
	1.2	Scope of	of application	5		
	1.3	Target g	groups	5		
	1.4	Symbol	s and document conventions	5		
		1.4.1	Warning symbols	5		
		1.4.2	Warning levels and signal words	5		
		1.4.3	Information symbols	6		
2	For		iotu (7		
2		Pocio o	ety	<i>1</i> 7		
	2.1	Dasic Se		1		
3	Proc	duct des	cription	8		
	3.1	Overvie	w	8		
	3.2	System	requirements	9		
	3.3	Compat	tibility	9		
	3.4	Installa	tion	9		
	3.5	Access	rights	10		
	3.6	Operati	ng modes and meter status	10		
4	Commissioning and operation					
	4.1	Genera	l information	11		
	4.2	Connec	ting with the device	12		
		4.2.1	Connecting the FLOWSIC600 via RS485/USB converter	12		
		4.2.2	Connecting devices with FLOWgate TM for commissioning	12		
	4.3	Identific	cation	13		
	4.4	Field se	etup wizard	14		
		4.4.1	System + LCD	14		
		4.4.2	Operating parameters	14		
		4.4.3	I/O setup	14		
		4.4.4	I/O configuration	14		
		4.4.5	Archives/Logbooks	15		
		4.4.6	Finishing	15		
	4.5	Functio	n check after commissioning	16		
		4.5.1	Function check directly on the FLOWSIC600	16		
		4.5.2	Function check with FLOWgate TM	16		
5	Mai	ntenanc	e	19		
	5.1	1 General notes				
	5.2	Routine checks with FLOWgate TM				
		5.2.1	Function check (device status)	20		
		5.2.2	Comparing theoretical and measured Speed of Sound (SOS	s)21		
		5.2.3	Time synchronization	22		
		5.2.4	Maintenance report	22		
		5.2.5	Optional data backup	23		

6	Troul	bleshooting	24
	6.1	Creating a diagnostic session with FLOWgate TM	24

1 About this document

1.1 Function of this document

This Addendum to the Operating Instructions describes:

• Use of operating software FLOWgateTM with ultrasonic gas flow meter FLOWSIC600.

1.2 Scope of application

This document supplements the up-to-date FLOWSIC600 Operating Instructions and is to be used only in combination with the Operating Instructions. It is not applicable for other SICK measuring devices.

The standards referred to in these Operating Instructions are to be observed in the respective valid version.

1.3 Target groups

This Manual is intended for persons installing, operating and maintaining the device.

1.4 Symbols and document conventions

1.4.1 Warning symbols

Symbol	Significance
	Hazard (general)
4	Hazard by voltage
	Hazard in potentially explosive atmospheres

1.4.2 Warning levels and signal words

DANGER:

Risk or hazardous situation which will result in severe personal injury or death.

WARNING:

Risk or hazardous situation which could result in severe personal injury or death.

CAUTION:

Risk or hazardous situation which could result in less severe or minor injuries.

NOTICE:

Hazard which could result in property damage.

Note:

Hints

1.4.3 Information symbols

Symbol	Significance
EX	Information on product condition with regard to explosion protection (general)
(Ex)	Note on product properties with regard to Explosion Protection Directive ATEX 2014/34/EU
!	Important technical information for this product
4	Important information on electric or electronic functions

2 For your safety

2.1 Basic safety information



WARNING:

Read the associated Operating Instructions carefully before using the FLOWSIC600. Observe all safety and warning notices!

3 Product description

The FLOW gate $^{\rm TM}$ operating software allows user-friendly access to all measured values of the device.



3.1 Overview

Software functions

- Measured values overview
- Diagnosis data
- Logbook and archive management
- Commissioning
- Parameter modification
- Session browser
- Calibration

authorized operator 5/16/2019 9:49:48 AM	1 🔒	Q [acm/h] Q _b [scm/h] P [bar[a]] 42.763 1054.674 25	T["C] VOG[m/s] SOS 24 2.746 345	5[m/s] 5.701	OVERVIEV
OUNTER				LOCATION	
3	13225.70	m ³	3406.03		
olume forward +V		Volume Reverse -V		Device name	1
3	0.00	m ³	0.00		
rror volume forward +V _{err}		Error Volume Reverse -Verr		Station / Description	
3	0.00	m ³	0.00	Company	
ast day volume forward +Vlast d	0.001	Last Day Volume Reverse -Vlast d	0.001	Company	
1 ²	0.00	m ^o	0.00	Address	
ast nour volume forward + vlast h		Last Hour volume Reverse - vlast h			
3	22127.42	m ³	8228.93	City	
otal volume forward +V _{total}		Total Volume Reverse -Vtotal			
onditions Actual OBase Base		Meter Inf	formation Report	ZIP/Postal code Country	
EVICE IDENTIFICATION					
	06528708		3.6.08	Imp/m ³	11100
erial Number		Firmware Version		Meter factor	
	0xCA22		0x034D		0x0D70
rmware CRC		Parameter CRC		Metrology CRC	
ar(a)	0	bar(a)	0	mV Supply voltage	20792

Fig. 1: Overview FLOWgate[™] operating software

3.2 System requirements

- Microsoft Windows 7/8/10
- Min. 1 GHz CPU
- Min. 512 MB RAM
- About 100 MB free disk capacity (without .NET framework)
- USB or serial interface
- Recommended minimum screen resolution: 1024 x 768 pixels, optimum screen resolution 1368 x 768 pixels
- Microsoft .NET framework 4.6

3.3 Compatibility

FLOWgateTM can be used together with the FLOWSIC600 as from firmware version: 3.1.00 as well as hardware version: 2. The availability of the software features depends on the firmware version of the connected FLOWSIC600.

3.4 Installation

The software can be found on the Product CD or can be downloaded free of charge from the website www.sick.de (search FLOWgate).

After downloading the software, execute the Installer exe and follow the instructions of the installation Wizard.



Administrator rights are required for installation of FLOWgateTM. Ensure that FLOWgateTM users have write access for the specified database path.

3.5 Access rights

FLOWgate differentiates between three different user levels. They support different setting and information depth within the program

The following functions are available depending on the active access level:

Device function	User	Auth. user	Service
Standard password	-	sickoptic	See Service Manual
Overview	x	x	x
Read parameters and measured values	x	x	x
Read archives	x	x	x
Change non-custody relevant parameters	-	x	x
Change custody relevant parameters	-	x	x
Airtest mode	-	x	x
Configuration mode	-	x	x
I/O check	-	x	x
Regional device adaptation	-	x	x
User management	-	-	x

Table 1: Overview of access rights

3.6 Operating modes and meter status

FLOWSIC600 has the following operating modes:

- Operation mode
- Configuration mode

Operation mode

FLOWSIC600 can have the following status during operation mode:

- Measurement valid
- Measurement invalid
- Maintenance request

In operation mode, the FLOWSIC600 operates in one of three meter statuses depending on the measuring conditions.

Configuration mode

Configuration mode serves to protect against unintentional or unallowed parameter changes. Therefore configuration mode must be activated for most configuration handling or parameter changes. Changing parameters for certain modules (e.g. serial interface) is first active after configuration mode is deactivated. The measurement is marked as invalid when configuration mode is activated when the parameter locking switch is open.

10

4 Commissioning and operation

4.1 General information

- All activities described in the FLOWSIC600 Technical Information under Chapter 4 "Installation" must be completed before commissioning. A laptop/PC with the FLOWgate™ operating software installed is required for commissioning.
- Commissioning should be documented with a Commissioning Protocol. The document "FLOWSIC600 Commissioning Protocol" is content of the FLOWSIC600 scope of delivery and can be found on the Product CD. The completed Commissioning Protocol must be filed with the FLOWSIC600 device documentation.
- The FLOWSIC600 is zero adjusted or flow calibrated when delivered to the end user. The zero adjust comprises the 3-D measurement of the meter body, zero-flow and speed of sound test as well as other system specific tests which belong to the manufacturing and quality assurance process. The flow calibration is performed on a flow calibration test stand (calibration test facility).
- All parameters, determined by the aforementioned tests, as well as design specific data are preset and stored in the FLOWSIC600 in a non-volatile memory before delivery. Generally, the parameters are protected by a password. Additionally a parameter write lock in the SPU prevents custody relevant parameter changes.



Note: Actions in a metrologically secured area

If stipulated by national regulations, actions on the device in the metrologically secured area after commissioning may be carried out only under official supervision. This must be coordinated with the authorities before carrying out the actions. All actions must be performed on the basis of this Manual and, if necessary, the Service Manual for the product.

- In all other cases the output parameters of the FLOWSIC600 can be adapted on site by trained staff.
- The commissioning of FLOWSIC600 is supported by the field setup wizard in the FLOWgate[™] operating software.

4.2 Connecting with the device

4.2.1 Connecting the FLOWSIC600 via RS485/USB converter

The FLOWSIC600 can be connected with the laptop/PC and configured using a separate RS485/USB.



Fig. 2: Wiring example for "Interface set RS485/USB" non-intrinsically safe

+ i	 Possible terminals for the RS485 connection are: 33 (+) and 34 (-) 81(+) and 82(-) If necessary, the RS485 ports can be assigned to a specific bus address (Reg.#5020 "DeviceBusadress"). The service port always has the bus address "1".

The RS485/USB converter is available from SICK using the following item number:

Description	Item number
"MEPA interface set RS485/USB" (Converter, cable, terminal plug, CD-ROM with software driver), non-intrinsically safe	6030669

Table 2: Interface sets for the connection of the FLOWSIC600 to a network

4.2.2 Connecting devices with FLOWgate[™] for commissioning

- 1 Connect the RS485 cable with the FLOWSIC600.
- 2 Connect the USB cable with the laptop/PC.
- 3 Start FLOWgate[™].
- 4 Add the FLOWSIC600 in FLOWgateTM to the device manager.
- 5 Login as "Authorized User".

4.3 Identification

Checking identification, operation / design data and firmware version

Before commissioning, compare the FLOWSIC600 data with the data in the test protocols contained in the "Manufacturer Data Report" (MDR). This can be done using the LCD on the FLOWSIC600 (see Chapter 9.3 "Operation and menu structure of the SPU with LC display" in the FLOWSIC600 Technical Information) or using FLOWgateTM.

Open menu "Overview" and compare the data in Section "Device identification" with the test protocols in the MDR.

_ +T

If the FLOWSIC600 is precalibrated, compare with the Calibration report and Parameter report instead of the MDR.

Firmware

The FLOWSIC600 firmware is stored in a non-volatile memory (FLASH PROM). The program codes for the signal processor and system micro-controller are identified by a version number (Reg. #5002 "FirmwareVersion") and a checksum (Reg. #5005 "ProgramCRC") and can be verified as mentioned above.



NOTICE: Type approval

If the FLOWSIC600 is used for fiscal metering, the approved firmware versions and the associated check sums are documented in the national pattern approval certificates.

DeviceManager	708 ×				×ø	
Authorized operator 5/16/2019 9:49:-	18 AM 🔒	Q [acm/h] Qb [scm/h] P [bar(a]] 42.763 1054.674 25	T["C] VOG[m/s] SO 24 2.746 345	5(m/s) 5.701	OVERVIEW	
COUNTER				LOCATION		
m ³	13225.70	m ³	3406.03			
Volume forward +V		Volume Reverse -V		Device name	1 12	
m ³	0.00	m ⁸	0.00	Station (Description	V°	
Error volume forward +Verr	0.001	Error Volume Reverse -Verr	0.001	station / Description		
m"	0.00	m"	0.00	Company		
m ³	0.00	m ³	0.00			
Last hour volume forward +VIad	h.	Last Hour Volume Reverse - Vlact h		Address		
	22127 42		0000 001			
m ^o	22127.42	Tetal Velume Devence Velue	8228.93	City		
iotal volume lorward + vtotal		Total volume Reverse - vtotal		ZIP/Postal code Country	\	
Conditions Actual Base		Meter In	formation Report		-	
DEVICE IDENTIFICATION						
	06528708		3.6.08	Imp/m ⁸	11100	
Serial Number		Firmware Version		Meter factor		Device identification
	0xCA22		0x034D		0x0D70	
Firmware CRC		Parameter CRC		Metrology CRC		
Permin	0	bar(a)	0	mV Supply voltage	20792	
					CICV O	
TOFNID CLIADT						

Fig. 3: Overview FLOWgateTM

4.4 Field setup wizard



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- Parameter changes are first written to the device when commissioning has been completed when using the field setup wizard.
- Configuration mode must be active to change parameters.

4.4.1 System + LCD

Date and time

Enter the date and time or synchronize with the laptop/PC.

Identification

Serves to enter an individual name for the device.

LCD settings

The display is preconfigured at the factory.

Check the settings and adapt when necessary.

4.4.2 Operating parameters

Operating data

Check the data and adapt when necessary.



P+T via HART

When option HART® protocol is ordered, the checkbox "Optional reading of P and T via HARTBUS" can be activated. In this case the FLOWSIC600 operates with HART® communication in Master-Mode.

4.4.3 I/O setup

Compare the data with the "Manufacturer Data Report" (MDR) and adjust if necessary.

4.4.4 I/O configuration

Adjust the respective I/O interfaces if necessary.

4.4.5 Archives/Logbooks

Logbooks

- Configure the logbooks' behavior.
- Overflow: The oldest entries are overwritten when the logbook is full.
- Hold: A warning is output when the logbook is full.
- Active: Parameter changes are recorded.
- Inactive: Parameter changes are not recorded.

Hourly Log (Data Book 2) and Daily Log (Data Book 3)

As standard, the archives are configured so that the "Hourly Log" records hourly and the "Daily Log" daily in forward flow direction. Recording periods and recording direction as well as the data record type to be recorded can be configured:

- Data record type: Setting of the respective desired data record type. Refer to Chapter 2.8.3.8 "Data record types saved in the DataLogs" in the FLOWSIC600 Technical Information for detailed description of the data record types.
- Measuring cycle: Recording period
- Rolling: Behavior of archives (see logbooks)
- Direction: Recording direction
- Storage timepoint: Time for daily archive entry in full hours.

Diagnostics comparison

Refer to Chapter 2.8.4 "Diagnostics Comparison Log" in the FLOWSIC600 Technical Information for a detailed description of "Diagnostics comparison".

• Measuring cycle: Recording period

4.4.6 Finishing

First write the data to the device.



NOTICE:

The data must be written to the device before the report is created, otherwise the reports are created using the data before commissioning.

If desired: Reset error counters and clear logbooks. SICK recommends creating a Parameter and Maintenance report and archiving the reports with the delivery documentation.

4.5 Function check after commissioning

The major system parameters are configured at the factory. The default settings should allow error free operation of the FLOWSIC600. Nevertheless, correct meter operation should be verified on site when the meter is installed and subject to actual operating conditions.

Recommended checks:

- Checking the device status
- Checking performance
- Checking speed of sound
- Checking zero phase
- Comparing theoretical and measured speed of sound (see "Comparing theoretical and measured Speed of Sound (SOS)", page 21)

4.5.1 Function check directly on the FLOWSIC600

Refer to Chapter 5.6.1 "Function check on FLOWSIC600 with LCD front panel" as well as Chapter 5.6.2 "Function check on FLOWSIC600 with LED front plate" in the FLOWSIC600 Technical Information for a detailed description of the function check directly on the FLOWSIC600.

4.5.2 Function check with FLOWgate[™]

Checking the device status

Status	Description
1	Normal operation: Neither warnings nor errors exist on the device.
!	Warning: The device has at least one warning, the measured value is still valid.
×	Error: The device has at least one error, the measured value is invalid.

Table 3: Signaling of device state

Click on the symbol in the Status bar when warnings or errors exist. The current Status overview opens and shows details and information on how to proceed.

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Checking performance

Open tile "Meter values" in menu "Diagnostics".

Check the performance rate of the individual paths (widget: Performance). The performance rate should be at least 75% on all paths. Performance values may be significantly lower when the velocity of gas is greater than 30 m/s (100 ft/s).



Fig. 4: Performance widget

Checking velocity of gas

Open tile "Meter values" in menu "Diagnostics".

Velocity of gas (VOG) should be evenly distributed over all 4 paths.



Fig. 5: Velocity of gas widget (VOG)

Checking speed of sound

Open tile "Meter values" in menu "Diagnostics".



Fig. 6: Speed of sound widgets

The speed of sound values must be almost identical on all paths and may only differ by less than 0.1%. When moving the mouse over the bar graphs, the current measured values are shown in the diagram.

In the case of very low gas velocities (< 1 m/s or 3 ft/s), there may be more significant differences between the sound velocities of the paths due to thermal stratification. In this case, larger differences between the paths can also occur. Ensure the measured SOS deviates no more than 0.3% from a theoretical SOS which is calculated from gas composition, pressure and temperature, see "Comparing theoretical and measured Speed of Sound (SOS)", page 21.

Checking zero phases

Properly adjusted zero phases of the individual paths are the basis for accurate measurement of the ultrasonic signals' runtime. An adjustment coordinated with SICK Service is recommended when the zero phases do not meet the specified criteria.

- Open tile "Path Diagnosis" in menu "Diagnostics".
- Check "Runtime". The "Runtime" (red circle) must be within the "Runtime plausibility area" (green strip)



Fig. 7: Zero phase check

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Perform check of zero phases for each individual path of the FLOWSIC600.

Selected Path:	Path 1	T
	Path 1 Path 2 Path 3 Path 4	

Fig. 8: Selection of path to be checked

5 Maintenance

5.1 General notes

+1 The stated routine checks only apply to working with FLOWgateTM. Refer to Chapter 6 "Maintenance" in the FLOWSIC600 Technical Information for direct work on the FLOWSIC600.

The FLOWSIC600 does not contain mechanically moving parts. The meter body and ultrasonic transducers are the only components that come into contact with the gaseous media. Titanium and high-quality stainless steel ensure that these components are resistant to corrosion, provided that the meter is installed and operated in accordance with the relevant specifications. This means that the FLOWSIC600 is a low-maintenance system.

User Warning Limits can be configured to provide early warnings for possible issues with contamination or blockage. Maintenance is limited mainly to routine checks to determine the plausibility of the measured values and diagnostic results produced by the system.

We recommend creating and filing Maintenance reports on a regular basis. Over a period of time, this provides a comparison data base useful when diagnosing problems.



The operating conditions (gas composition, pressure, temperature, flow velocity) of the individual Maintenance Reports should be comparable or documented separately and taken into account when the data is analyzed.

5.2 Routine checks with FLOWgateTM



FLOWSIC600 must be connected with FLOWgateTM for the following routine checks.

5.2.1 Function check (device status)

Status	Description
~	Normal operation: Neither warnings nor errors exist on the device.
!	Warning: The device has at least one warning, the measured value is still valid.
×	Error: The device has at least one error, the measured value is invalid.

Table 4: Signaling of device state

Click on the symbol in the Status bar when warnings or errors exist. The current Status overview opens and shows details and information on how to proceed.

Operating Mode	Parameters	Logbooks		
Operating Mode Configuration Mode Air test active Meter Status	Parameter CRC error Parameter Invalid Parameter Invalid Parameter defaults loaded Path Comp. Param. Error DSP parameter error	Custody Logbook [1] CRC Error Custody Logbook [1] Full Warning Logbook [2] CRC Error Warning Logbook [2] Full Parameter Logbook [3] CRC Error Parameter Logbook [3] Full		
Measurement Valid	Electronic Volume Converter (EVC)			
Active User Warning Path Failure (see advanced)	EVC Hardware Error EVC Parameter Invalid HART com. p error HART com. p error	Diagnostic Comparison CRC Error Diagnostic Comparison Full		
iystem		Hourly Log Full		
Volume counter CRC error (a.c.)	Measurement	Daily Log Full		
Volume Contex CAC error (S.C.) (Volume Contex Carlos (S.C.) System time invalia (RIC error) Formware CAC error Logbook(s) contains unack. entries Battery (InSpan (change battery) Signature Error	DSP error DSP Boot Error DSP Measure Invalid			
	Adjust Range Error Path compensation valid Continuous Measure Mode Filter mode active	Parameter Write Lock: UNLOCKED Unit System in Meter: METRIC		

Fig. 9: Overview of system status

The "Diagnostics" menu shows under tile "Meter values" in various profiles all diagnostics values providing information on the status of the device.

20

5.2.2 Comparing theoretical and measured Speed of Sound (SOS)

The Speed of Sound Calculator (SOS Calculator) available in the FLOWgate™ operating software calculates a theoretical SOS for a specific gas composition at a specified temperature and pressure (Fig. 40). The calculation of thermodynamic properties is based optionally on the "GERG-2008" or "AGA10" algorithm.

- ▶ Open tile "SOS Calculator" in menu "Diagnostics".
- Select the gas composition and confirm with "Apply". The gas composition can be entered manually or loaded as file.
- Enter the current process conditions and select "Calculate SOS".

Saszusamme	nsetzung			Prozes	sbedingungen			
chnellauswahl:		Ambient air	Anwenden	24	°C		24	°C
Name	Formel	Anteil [%]		Tempera	tur Gerätewert verv	venden	Nutzer	eingabe verwende
Methane	CH4	0,0000	0	25	bar(a)			bar(a)
Nitrogen	N2	78,0997		Druck (Serätewert verweni	den	Nutzerein	gabe verwenden
Carbon Dioxide	CO2	0,0297		SOS Berechnen				
Ethane	C2H6	0,0000		-				
Propane	C3H8	0,0000		Ergebn	isse			
n-Butane	N-C4H10	0,0000						0,9997
i-Butane	I-C4H10	0,0000		Kompres	sibilität			
n-Pentane	N-C5H12	0,0000		m/s				345,691
i-Pentane	I-C5H12	0,0000	0	schaliges	criwindigkeit (bere	connet)		0.05
× .			100.00	Abweich				0,06

Fig. 10: SOS Calculator

Compare the theoretical speed of sound with the speed of sound measured with the FLOWSIC600. The deviation of the measured SOS from the calculated SOS is shown for each path in the "Deviations Per Path" area.

Deviat	ions Per Path		
Path	SOS meas. [m/s]	SOS calc. [m/s]	Deviation [%]
Global	345.817	345.69	0.04%
AvgC1	345.677	345.69	0.00%
AvgC2	345.606	345.69	-0.02%
AvgC3	345.897	345.69	0.06%
AvgC4	346.088	345.69	0.11%

Fig. 11: Deviation per path

The deviation between the two speeds of sound should be less than ±0.1%. If the deviation exceeds 0.3%: Check the plausibility of the pressure, temperature and gas composition values.

5.2.3 Time synchronization

All entries in logbooks or datalogs saved in the meter's memory (FRAM) are written with a time stamp containing the meter time. Date and time can be synchronized In the FLOWgate[™] operating software with the connected PC during commissioning or in menu "Parameter Modification" and "System/User".



Open tile "System + LCD" in the menu "Parameter Modification".

DEVICE DATE AND TIME
10:11:02 AM 🗌
Device Time
5/16/2019 15
Device Date
(UTC) Koordinierte Weltzeit
Device Time Zone
Sync. with PC (Date+Time only)
Sync. with PC (Timezone also)

Fig. 12: Date and time parameter modification

5.2.4 Maintenance report

It is advisable to regularly create and archive a Maintenance report. This serves to create a comparison database and supports diagnostics.



- Click on "Create Status Report" (clipboard icon) in the Status bar.
- The "Maintenance Report" dialog opens.

It is recommended to set the duration of data collection to 5 minutes, but it can also be changed in the selection list.

Report Name				
incipore rearrie				
Description				
Technician				
5 minutes				
Duration of Da	ta Collection			
m/s 0			Sos	SOS Calculate
Calculated SO	S		-0	
24	°C	0		°C
Temperature	Use device value	Use use	r input	
25	bar(a)	0		bar(a)
Pressure	Use device value	Use use	r input	
			5/	16/2019
ast log date				. [15
cust log unte				

Fig. 13: Status Report

- After the end of data collection, the report opens automatically and can be printed, saved as PDF document or sent via e-mail.
- Finally close the report with the "Close" button.
- ▶ It is recommended to file the printed report with the device delivery documentation.

5.2.5 Optional data backup



To prevent an overflow of the logbooks and possible data loss, logbook entries can be saved to the meter database with the FLOWgateTM operating software. The entries on the meter can then be deleted.

Logbook check and data backup

Menu "Logbooks" provides an overview and a general introduction to the logbooks. The following functions are available here:

- Reading the respective logbooks from the device.
- Loading the respective logbooks from the database.
- Acknowledging entries.
- Deleting logbooks in the device or in the data base.
- Outputting logbooks as CSV file.
- Outputting a report of the respective logbook.

Checking the data archives (data logs)

The FLOWSIC600 is equipped with a Diagnostics Log, an Hourly Log and a Daily Log. The measured data archives are saved accordingly in the non-volatile memory of the device.

Menu "Archive Management" provides an overview and a general introduction to the logbooks.

The following functions are available here:

- Reading the respective archive from the device.
- Loading the respective archive from the database.
- Deleting entries.
- Deleting archive in the device or in the data base.
- Outputting archive as CSV file.
- Outputting a report of the respective archive.

6 Troubleshooting

6.1 Creating a diagnostic session with FLOWgateTM

- Click "Start Diagnostic Session" (red cross icon) in the Status bar to start a diagnostic session.
- Select the desired data collection time. It is recommended to select a minimum data collection time of 5 minutes and to load the logbooks archives (set checkmark at "Load logbooks").

Diagnostic Session	
5 minutes	•
Duration of Data Collection	
🗹 Load Logbooks	
Start Cancel	

Fig. 14: Starting a diagnostic session

Click "Start" to start recording.

The following message with the current storage location of the data collection is shown after successful creation of the diagnostic session.

Diagnostic Session
Diagnostic session successfully created. Stored at: C:\Users\Public\Documents\SICK\FLOWgate\FLOWSIC600_06528708/ FLOWSIC600_06528708_Diagnostic_Session_5_16_2019_11_14_42_AM.sfgsession
ОК

Fig. 15: Diagnostic session finished

Click "OK" to confirm the message.

- Click "Save as" to select a storage location for the diagnostic recording.
- Click "E-mail" to send the file per e-mail. The file is appended to an e-mail when an e-mail client is available.
- Click "Close" to leave the file at the standard storage location.

Diagnostic Session: Save or Send per e-mail

Save as E-mail Close

Fig. 16: Saving the diagnostic session



The diagnostic sessions are saved as files with the ending .sfgsession. The files are saved by default under: C:\Users\Public\Documents\SICK\FLOWgate

The name of the storage folder consists of device type and serial number of the device.

Fig. 17: User warnings ("Configuration mode" view)

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